

## Professional Training and Occupational Services Inc. Overview

## Online Programmes 2020

- We are a full service customer experience development company with over 12 years experience designing and implementing customer service programmes for employees and leaders
- Our workshops are highly interactive with discussions, worksheets, games and so much more!
- We have been able to pivot and migrate all our existing programmes online and we can facilitate these sessions via Microsoft Teams

## Creating Synergy Through Success

- Define Success and Synergy and the important roles they play in creating a strong service culture
- What happens when synergy fails
- Team synergy problems
- Basic fundamentals in creating a positive synergy
- Team Building Tenets
- Characteristics that foster teamwork
- 10 Tips for Career Success





## Past Clients































