



## **Professional Training and Occupational Services Inc. Overview**

## **Online Programmes 2020**

- employees and leaders
- much more!
- can facilitate these sessions via Microsoft Teams

• We are a full service customer experience development company with over 12 years experience designing and implementing customer service programmes for

• Our workshops are highly interactive with discussions, worksheets, games and so

• We have been able to pivot and migrate all our existing programmes online and we



## Creating Synergy Through Success

- Define Success and Synergy and the important roles they play in creating a strong service culture
- What happens when synergy fails
- Team synergy problems
- Basic fundamentals in creating a positive synergy
- Team Building Tenets
- Characteristics that foster teamwork
- 10 Tips for Career Success



Programme comes with a participant book (PDF), electronic skill reminder card and a certificate of accomplishment



We can customize an ONLINE workshop for you by developing, designing and implementing the programme using the Microsoft Teams Platform Custo create More ways to create





































